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ROLE OF EFFECTIVE EMOTIONAL INTELLIGENCE IN IMPROVING THE FUNCTIONALITY OF ADMINISTRATIVE INSTITUTIONS

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ABSTRACT. In light of the rapid changes that we are witnessing at all levels, the importance of leadership in various administrative institutions emerges. It became necessary to study all aspects related to the administration of government institutions in general and security leaderships in particular. Management cannot be isolated in any way from modern organizational concepts. Emotional intelligence is one concept that makes an employee happier with his currency and performs his job better. A person can use his intelligence to improve decision-making and introduce happiness, joy, trust, and cooperation among his employees at work. Emotional awareness is the cornerstone of a leader's ability to become emotionally intelligent. The authors discuss the evidence for the predictive power of emotional intelligence for outcomes in the workplace, the validity of emotional intelligence as a construct, the measure of emotional intelligence, and the appropriateness of analytical tests for determining the value of emotional intelligence. Although the authors' team agrees on the value of studying emotions and the need for rigorous research in this area, they suggest alternative agendas and priorities for the future. Furthermore, they concluded that the issues identified in this exchange are not limited to the study of emotional intelligence. However, it should also enrich the study of other personality and leadership factors on a larger scale.

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